

11/13/2021

Dear Mr. Lanser,

My name is Marcie Conklin and I had bought tickets from Hypervibe, Inc for VIP seating for 2020's Country USA which was rescheduled, and then cancelled altogether: and then Hypervibe declared bankruptcy. I received a refund check in the mail for \$146 dollars and was hoping that was only a partial refund? I paid \$677.25 for those tickets on June 28, 2019 during the pre-sale for 2020's event. I am hoping that I will be receiving ANOTHER refund check in the near future?? I am not expecting to get the full price back, but was hoping to get at least HALF!! I am very upset, because that was an AWFUL LOT of money!!! I am enclosing a copy of my credit card statement as proof.

Hoping to hear from you soon,

Marcie Conklin

910 Clairville Rd.

Oshkosh, WI 54904

920-407-2880

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2021 NOV 17 PM 12:37  
US DISTRICT COURT  
EASTERN DISTRICT OF WY

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MARCIE CONKLIN  
Account Number ending in 3559

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Statement Closing Date 07/24/2019

Tran	Date	Post	Transaction Reference #	Description	Amount
06/28	06/28		55429605LS0MLMXSH	COUNTRY USAHYPERVIBE WI 9208824949	\$677.25
07/10	07/10		55432865Z5SNYYJZ2	SIRIUSXM.COM/ACCT 888-635-5144	\$20.35
07/13	07/13		5543286625SGZ004S	JUSTANSWER *MEMBERSHP CA 800-240-1371	\$28.00
				FEES	\$28.00
				LATE FEE	\$28.00
				TOTAL FEES FOR THIS PERIOD	
				INTEREST CHARGED	\$123.75
				INTEREST CHARGE ON PURCHASES	\$0.00
				INTEREST CHARGE ON CASH ADVANCES	\$123.75
				TOTAL INTEREST FOR THIS PERIOD	

Total Fees Charged	\$28.00
Total Interest Charged	\$123.75
Total Interest Paid	\$0.00

Your Annual Percentage Rate (APR) is the annual interest rate on your account.				
Type of Balance	Expiration Date	Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
Regular Purchases and Cash Over	N/A	17.15% (v)	\$8,495.41	\$123.75
Cash Advances	N/A	22.15% (v)	\$0.00	\$0.00

Eligible card purchases may be billed under one of the following promotions: No interest if Paid in Full within 6, 12, 18, 24 or 36 months. Under each of these promotions, if the promotional balance is not paid in full within the promotional period, interest will be imposed from the date of purchase at a rate of 17.15%. If a (v) is shown after your APR in the Interest Charge Calculation section of this billing statement, the APR is a variable rate and will vary with the market based on the Prime Rate. Minimum monthly payments are required. See promotional advertising for further details.

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